

Code of Conduct – Parenting Genie

As a professional working with Parenting Genie, you are expected to uphold the highest standards of ethical, respectful, and client-centered care. This Code of Conduct outlines the principles and expectations for all contractors, including Midwives, Maternal Child Health Nurses, Lactation Consultants, Sleep Consultants, and Medical Practitioners.

1. Professionalism

- Maintain valid professional registration and qualifications at all times (e.g., AHPRA, WWCC, Police Check).
- Only provide services within your scope of practice and training.
- Be punctual, reliable, and prepared for every appointment.

2. Respect & Inclusivity

- Treat all families with kindness, empathy, and without judgment.
- Respect cultural backgrounds, parenting choices, and lived experiences.
- Provide a safe and inclusive environment for all clients.

3. Privacy & Confidentiality

- Maintain strict confidentiality regarding client information.
- Do not share client data outside the platform unless legally required.
- Use secure systems for documentation and communication.

4. Communication & Conduct

- Communicate clearly and respectfully with clients and colleagues.
- Refrain from offering unsolicited personal opinions or criticism.
- No inappropriate or unprofessional behavior will be tolerated.

5. Compliance & Reporting

- Follow Parenting Genie's policies, procedures, and safety guidelines.
- Immediately report any safeguarding concerns or breaches of conduct.

- Notify Parenting Genie of changes to your registration, insurance, or legal status.

6. Conflict of Interest

- Disclose any potential conflicts of interest (e.g., promoting personal services or products).
- Do not solicit clients outside of Parenting Genie for personal business.

By working with Parenting Genie, you agree to abide by this Code of Conduct and uphold the values of our community.

Name: _____

Signature: _____

Date: _____